



## COVID-19 OPERATION PLAN\*

Reviewed 1 Aug 2020

To maximise your safety whilst enjoying outdoor activities with us

- **We're Good To Go** We have been awarded The Good To Go Industry Standard mark from Visit Britain, to certify we have worked hard to follow Government and industry COVID-19 guidelines and we have processes in place to maintain cleanliness and aid social distancing
- **#BeSafe #TreadLightly #BeKind** Tolerance, understanding and patience is paramount
- **1:1 or Small Groups** We will focus on offering appropriate mountain and other walks to individuals and appropriate group sizes (either defined by our own risk assessment, or as current government guidelines allow us going forward). We will still observe required social distancing, as advised by government and public health bodies
- **Considered Route Selection** The routes we select will be based on gained or previous knowledge about the individual/group's experience, their aspirations and weather conditions and where is suitable and appropriate to walk. We will always prioritise safety
- **Community and Well-Being** Our planning will take into consideration the well-being and safety of groups and Mountain Leader staff at all times. We also plan to minimise our impact on the local community and environment, reinforcing the positive connection between people and place
- **Respect Government Advice** Our operations will remain within UK and Welsh Government guidelines and law; concerning travel, social distancing and hygiene
- **Social Distancing** We have reviewed our Risk Assessments and Standard Operating Procedures to reflect current social distancing requirements and will do everything reasonably expected of us to increase your levels of comfort and safety while you're out with us. This process will be reviewed regularly to reflect any changes in government guidance
- **Personal Kit List** We have amended our current Kit List requirements to ensure you are aware of additional/PPE personal kit items that are required and/or recommended. We want to know you





are as prepared and as informed as possible, too. Our Kit List will now require you to carry a face covering/mask, protective (nitrile) gloves, personal hand sanitiser on top of the required Personal First Aid Kit and other items. Our Mountain Leaders will do the same. Our Kit Lists is shared via our online booking system and are available online [Mountain Walking Kit List](#)

- **Equipment Management** We will not share RAW Adventures' kit or equipment between any group members and Mountain Leaders. All group members will need their own kit and equipment – limited hiring or borrowing of kit for the foreseeable future
- **Outside Spaces** We will always agree an outside meeting space and be socially distanced/outside when conducting Event and Safety Briefings. This location could be outside your accommodation or at an agreed walk start location
- **Transport and Parking** We plan to travel appropriately to maintain social distancing advice, most usually in separate vehicles or using taxi or public transport in a considerate and lawful manner, including the use of face coverings where government advice or legal requirement exists. We will respect local parking laws and restrictions and transport logistics will inform our planning for the day, so we're prepared and know how to manage the situation
- **Group and Staff Health – Test, Trace, Protect (Wales)** When making a booking with us (and prior to meeting on the day) we will ask certain Covid-19 related health questions to gain an insight into your health and well-being to plan and make decisions accordingly. This information will be stored securely in the event of having to initiate an essential *Test, Trace, Protect* process to Public Health Wales. We will be open and honest about our Mountain Leader's health, too, in this context. If any clients or Leaders show Covid-19 symptoms after they have been in a group with us, we urge them to follow current government guidance for the country they were in, during their activity with us. This allows Trace processes to be launched to contact anyone that someone with a positive Covid-19 test result (client or Leader in this case) has come into close contact with, during a period beginning up to 2 days before showing symptoms. RAW Adventures will aid this process to the best of our ability also.
- **Pragmatic and Realistic** We have a current set of Booking Terms and Conditions applicable to all previous and future bookings. But we will always aim to advantage our clients in light of any changes/cancellations to a booking, related to Covid-19 reasons, from either side.
- **Review and Learning** We will continue to monitor and learn from industry advice and guidance as it is reviewed and published, including recommendations from the British Mountaineering Council, Mountain Training, Visit Wales, Sports Wales, Welsh Fell Running Association, Natural Resources Wales, Mountain Rescue England and Wales and Snowdonia National Park, amongst others **Cont'd**



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#QuitTalkingStartDoing



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ADVENTURES

*Diolch yn fawr iawn \* Thank you very much*

Ross and Kate Worthington  
**Directors - RAW Adventures**



***\*This Covid-19 Operation Plan will be reviewed regularly to reflect any changes in government guidance and how we will incorporate these changes in guidance into our event plans and operations.***



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