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COVID-19 RAW Adventures/Climb Snowdon Client Update – 31 July 2020

TOURISM AND HOSPITALITY ACTIVITY IN SNOWDONIA NATIONAL PARK *CLIMB SNOWDON and RAW ADVENTURES EVENTS RESUMED**

#BeSafe #TreadLightly #BeKind

Croeso * Welcome!

We're Good To Go! We have been awarded The Good To Go Industry Standard mark from Visit Britain, to certify we have worked hard to follow Government and industry COVID-19 guidelines and we have processes in place to maintain cleanliness and aid social distancing, whilst enjoying our mountain activities with us.

On Friday 31 July 2020, Welsh Government announced the following amendments to Covid-19 regulations. This has been welcome news for the tourism, leisure and outdoor sectors in Wales. 'Stay local' travel restrictions were lifted on Monday 6 July.



Saturday 11 July – Visitors have been able to book into self-contained accommodation (i.e. accommodation that doesn't use any shared facilities between different groups of people, like hostels and some campsites). This means that many B&Bs, hotels, self-catering accommodations are now taking bookings from now onwards. Check directly with accommodations for their Covid-19 practical arrangements and availability.

Monday 13 July – Pubs, bars, restaurants and cafes opened with service OUTDOORS

Saturday 25 July – Tourist accommodation with shared facilities, such as camping sites and some hostels and bunkhouses, opened from this date. Check with local accommodations as you make your plans.

Monday 3 August – Welsh Government will amend Covid-19 regulations to further support the tourism and leisure sectors in Wales. This includes changes in regulations to allow larger groups of up to 30 people (from different households) to meet **outdoors**. **HOWEVER, we are still very conscious about the need to respect social distancing guidelines and all events will be risk assessed and managed carefully in this respect.** We are also not rushing to fill our event calendar with new bookings for larger groups immediately, and are also very open to re-arranging existing bookings dates to suit all types of groups. This





is due to our commitment to be mindful to others in our operations, including the safety and well-being of our staff, our client groups, the communities we live and work with and the very special environments that we operate within. We pledge to **#BeSafe #TreadLightly #BeKind**

Monday 3 August – Pubs, restaurants, cafes can welcome customers INSIDE their buildings

For up to date guidance and information, please visit [Welsh Government/Coronavirus](https://www.welsh.gov.uk/coronavirus)

If you have booked on to any of the following events – We are now in a better position to run your event as planned or amend the booking date, according to your wishes and our risk assessment/safety guidelines. Some of you have already transferred to a new date, which will help to ‘spread the load’ of people visiting the area during an expected, busy July/August/September 2020.

Open Climb Snowdon days (RESUME from 15 August 2020 onwards). Although you may still make use of your Credit Voucher* (as explained below) if you choose to.

Bespoke Climb Snowdon events – Subject to dates being suitable for all your group, otherwise we are happy to transfer bookings to another date. Although you may still make use of your Credit Voucher* (as explained below) if you choose to.

School Groups – Many school groups have moved bookings to 2021, thank you.

Mountain Training courses – Many candidates have already moved bookings to future dates, thank you. If we’ve not been in touch already, it means we’re Good To Go for running your course, subject to minimum numbers and viability for the course to run. We shall continue to make contact with candidates already booked on to a future course.

Bespoke Individual/Family bookings – We are currently taking new bookings and amending dates of previous bookings. Please contact us to discuss your booking.

*To all our standard Open Climb Snowdon clients, corporate teams, Mountain Training candidates and many other school and bespoke groups that were booked on events between mid-March and 31 July 2020 we have issued you/will issue you with a virtual Credit Note against any postponed event and will be in touch offering alternative dates, later in 2020 or 2021. Credit Notes will be redeemable against alternative dates through to **31 December 2021** and will need to be redeemed and agreed by **31 December 2020**.





If your event was due to run after 31 July 2020, then we are working towards running your event as planned, subject to current guidelines regarding the group size of up to 30 x people. Let's discuss your specific event logistics and create a plan that works for the safety of you, your team and our staff.

USEFUL LINKS FOR YOU

- Please see Snowdonia National Park's '[Welcome Back Guide](#)' by [clicking this link](#). We can all do our best to **#BeSafe #TreadLightly #BeKind** on our return to the mountains and other special places in Snowdonia.
- Our future operations will consider the following [Covid-19 Operation Plan](#) – please read by [clicking this link](#).
- Please see our revised [Kit List for mountain walking](#) by [clicking this link](#).
- Please [click on our Accommodation page here](#) for highly recommended and different types of accommodation.

We look forward to seeing you soon.

*Diolch yn fawr iawn * Thank you very much*

Ross and Kate Worthington

Directors - RAW Adventures

